

## **Terms and Conditions for Melrose Gardens, Bed & Breakfast**

### **Payment**

We have a policy of 2 consecutive Nights minimum stay unless otherwise agreed. A deposit of one nights stay for reservations of up to 5 nights is required, and a 25% deposit for stays of six nights or longer. A period of stay for less than 2 nights incurs a charge of £20 to cover costs. Also £20 supplement is payable for an extra bed in the room.

The remaining amount for the accommodation is due in full on arrival.

Deposits can be paid in Euros, to our Euro a/c – no charges on Euro to Euro - by cheque, bank transfer, or PayPal (bank charges apply).

For the main accommodation, either cash (sterling) or sterling cheque is required.

### **Arrival and departure**

Check In is from 18.00 – 22.00. Luggage Drop is available by prior arrangement. Check Out on the day of departure is 10.00am, unless other timing agreed.

### **Cancellation charges**

We understand that cancellations do happen; if unfortunately this is the case please contact us via the telephone ++44-(0)20 7603 1817 or ++44-(0)7855 781255 or email us at [marsu\\_t@hotmail.com](mailto:marsu_t@hotmail.com) .

Your deposit to book the room is forfeited if notice is less than 14 days of your arrival date. If Cancellation of your stay is more than 14 days before your arrival date, your deposit, less any costs, is refundable or held against future stay. Normally, we would hope that any cancellation is covered by your insurance.

### **Damage to any Household Property**

Please let us know as soon as any damage has occurred, which we will try to rectify, prior to contacting specialists. If specialists are needed to rectify the damage, this will be for the guest(s) to settle.

### **Smoking**

This is strictly a non-smoking house and No Smoking is permitted inside the house nor in the garden.